

Prepared	Approved

ขอข่ายการจัดทำระบบบริหารคุณภาพ

ISO9001: 2000		หน่วยงานที่เกี่ยวข้อง							ชื่อเอกสารที่เกี่ยวข้อง	หมายเลขเอกสาร
4	Quality Management System (title only)									
4.1	General requirements									
4.2	Documentation requirements (title only)									
4.2.1	General									
4.2.2	Quality manual									
4.2.3	Control of documents									
4.2.4	Control of records									
5	Management responsibility (title only)									
5.1	Management commitment									
5.2	Customer focus									
5.3	Quality policy									
5.4	Planning (title only)									
5.4.1	Quality objectives									
5.4.2	Quality management system planning									
5.5	Responsibility, authority and communication (title only)									
5.5.1	Responsibility and authority									
5.5.2	Management representative									
5.5.3	Internal communication									
5.6	Management review (title only)									

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5.6.1	General									
5.6.2	Review input									
5.6.3	Review output									
6	Resource management (title only)									
6.1	Provision of resources									
6.2	Human resource (title only)									
6.2.1	General									
6.2.2	Competence, awareness and training									
6.3	Infrastructure									
6.4	Work environment									
7	Product realization (title only)									
7.1	Planning of product realization									
7.2	Customer - related process (title only)									
7.2.1	Determination of requirement related to the produc									
7.2.2	Review of requirement related to the product									
7.2.3	Customer communication									
7.4	Purchasing (title only)									
7.4.1	Purchasing process									
7.4.2	Purchasing information									
7.4.3	Verification of purchased product									
7.5	Product and service provision (title only)									
7.5.1	Control of product and service provision									

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7.5.2	Validation of processes for production and service provision									
7.5.3	Identification and traceability									
7.5.4	Customer property									
7.5.5	Preservation of product									
7.6	Control of monitoring and measuring devices									
8	Measurement, analysis and improvement (title only)									
8.1	General									
8.2	Monitoring and measurement (title only)									
8.2.1	Customer satisfaction									
8.2.2	Internal audit									
8.2.3	Monitoring and measurement of process									
8.2.4	Monitoring and measurement of product									
8.3	Control of nonconforming product									
8.4	Analysis of data									
8.5	Improvement (title only)									
8.5.1	Continual improvement									
8.5.2	Corrective action									
8.5.3	Preventive action									